



INSURANCE INFORMATION AND POLICY

Dental Insurance is a great benefit that can assist individuals and families in obtaining needed dental care. However, there are a few words of caution. We recommend treatment based upon your unique needs and wants, not upon what your insurance will pay. Your insurance carrier has a contract with you and/or your employer and they pay only according to their contracted policies and limitations.

As a service to our patients, we will assist you in obtaining the maximum benefit from your insurance carrier, but you are personally responsible for all services provided by Desert Hills Dental Care.

We can only *estimate* your insurance coverage, but assume no responsibility for what they will actually pay or deny. If there is a difference in what your insurance carrier pays or denies, we will bill you or reimburse you accordingly.

It is important that you are aware of your annual benefit (\$) maximum and eligibility dates, which are different for every patient. This information is made available to you by your employer or individual plan. Dental-related services received outside of our office, such as Root Canals, Oral Surgery, etc., will affect your remaining annual benefits and it cannot be assumed that our office is in possession of that information.

If your insurance coverage is terminated, it can take up to 30 days or longer for that to be updated in the insurance plan's system.

We will gladly assist you in submitting your dental claim forms. However, if payment from your insurance company has not been received within 60 days, you will be sent a statement for any unpaid balances.

DATE: _____
Signature of patient, parent, or guardian

Relationship to Patient: _____